Flowchart of Proceedings (TM PDDRP)

Pre TM PDDRP

A complainant must notify the Registry Operator (Respondent) in writing at least 30 days prior to filing a complaint

Timeline (days)

Threshold Review

30

30 calendar days

Stage 1

To receive a Complaint filed with the relevant office of ADNDRC with payment.

10

10 calendar days

Stage 2

To receive case filing fee

If no case filing fee is submitted

Complaint Dismissed

5

5 business days

Stage 3

To conduct compliance check

If the complaint is in compliance

If the complaint is NOT in compliance

If the amended complaint is NOT in compliance

5

5 business days

Stage 3 (A)

To receive an amended complaint form

If the amended complaint is in compliance

5

5 business days

Stage 4

The relevant office of ADNDRC appoints a Threshold Review Panel

1

10 | **10 business days**

Stage 4 (A)

The Respondent may submit papers to support its position with a filing fee

If no paper has been submitted by the Respondent

10 | **10 business days**

Stage 4 (B) (if applicable)

The Complainant may submits papers against Complainant's opposition

10 | **10 business days**

Stage 5

Threshold Review Panel issues a Threshold Determination

Expert Panel Determination

Criteria is not satisfied

Complaint Dismissed

45 | **45 calendar days**

Stage 6

Commencement of Proceeding and to receive Response from the Respondent

10 | **10 calendar days**

Stage 7

The Complainant may submit a reply against the Response

If no Response has been submitted by the Respondent

2

21 | **21 calendar days**

Stage 8

To appoint an Expert Panel

45 | **45 calendar days**

Stage 9

Expert Panel issues an Expert Determination

Appeal

20 | **Within 20 calendar days after an Expert Determination is issued**

Stage 10
(If applicable)

Either party may seek de novo appeal of the Expert Determination

10 | **10 calendar days**

Stage 11
(If applicable)

To receive appeal filing fee

If no appeal filing fee is submitted

20 | **Within 20 calendar days after the appeal**

Stage 12
(If applicable)

To Receive a Response to the Appeal from the Appellee

Complaint Dismissed 3

| 21 | **21 calendar days** |

**Stage 12
(If applicable)**

To appoint an
Appeal Panel

| 45 | **45 calendar days** |

**Stage 13
(If applicable)**

Appeal Panel
issues Appeal
Determination

| 10 | **10 calendar days** |

**Stage 14
(If applicable)**

To award cost
of appeal to the
prevailing party

Stage 15

Case Finalised

4